

Jones National Bank Security Tips

- Password protect your mobile device and lock it when it is not in use.
- Do not use your Social Security Number as a user name or password. Passwords should be a combination of letters, numbers and special characters (@, !, #, \$).
- Change your passwords regularly.
- Protect your passwords, do not write them down or share them with anyone.
- Keep your mobile device in a safe location.
- Frequently delete text messages on your mobile device that have account information, such as balances and transaction history.
- If you use Jones National Bank's Text Banking, know that we will never send you an unsolicited message or ask you for a password or personal information via text. If you receive this type of message, please don't respond. Never disclose personal information about your account via text message.
- Don't open messages from unknown senders or click links sent via text or email as they may direct you to a malicious site.
- Change your mobile number if your phone is lost or stolen. Contact Jones National Bank at 402.643.3602 to change your mobile banking details.
- Install mobile security software on your device.
- Report any banking applications that appear to be malicious to us right away.
- For your security, sign off when you finish using the Web Browser or App.
- Monitor your financial records and accounts on a regular basis.
- Avoid using unsecured and public WiFi access.
- Only download applications from trusted sources and make sure to download updates regularly to fix security flaws.
- If you opt out of Mobile Banking, lost or upgrade your phone or terminate the relationship with the bank information should be removed from your phone.

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